

AIRPORT COLLABORATIVE DECISION MAKING: The Real Experiences of Airports

19 – 21 April 2017
London Hilton Metropole

2017 Programme

Day I: 19 April

A-CDM Technical Aspects: The Real Issues

10:00-11:10 *Welcome Note, Introductions, Ice Breakers, Experiential Discussions*

Session I: **Session I: Advanced Airport Airside Operations, Q&A Enaire**

- Operational Definitions
- Case Studies

11:10-11:25 *Networking Coffee Break*

11:25-12:15 Session II: **Airport Capacity Management, Q&A Enaire**

- Key Concepts
- Main Drivers
- Challenges
- Case Studies

12:15-13:30 *Networking Buffet Lunch with the worldwide A-CDM experiences videos*

13:30-14:30 Session III: **Capacity Assessment & Management, Q&A Enaire**

- Key concepts
- Runway Capacity and Throughput
- Capacity Assessment
- Congestion/ Capacity problems
- Case Studies

14:30-14:45 *Networking Coffee Break*

14:45-15:45 Session IV: **Network Concept & A-CDM Implementation Benefits Eurocontrol**

- European Network
- Network Manager
- Case Studies

15:45-16:00 *Networking Coffee Break*

16:00-17:00 Session V: **A-CDM Introductions, Q&A IBG, International Business Group**

- A-CDM Generic procedures; videos
- Functional Requirements & Specifications
- Roles and Responsibilities
- Key performance indicators

17:00-18:30 *Networking Welcome Drinks Reception & Prize Draw*

[with ACDM guests: London based suppliers, experts & London airport representatives]

Day II: 20 April

Implementation Case Studies

09:00-09:40 Session I: **Appealing to Global Differences IBG, International Business Group**

- Case Study of Changi Airport Singapore
- Lyon Airport lessons
- ADAC challenges of A-CDM implementation

09:40-10:55 *Networking Coffee Break*

10:55-11:35 Session II: **A-CDM Implementation Case Studies I Enaire & ENAV**

- Success Stories of Spanish Airports
- Case Study ENAV



11:35-11:50 *Networking Coffee Break*

11:50-12:30 Session III: **A-CDM Implementation Case Studies II To70 Aviation Consultants**

- The A-CDM project at Amsterdam Schiphol Airport: lessons learned
- Post A-CDM implementation: what next? A case study of Brussels Airport

12:30-12:45 *Networking Coffee Break*

12:45-13:25 Session IV: **A-CDM Implementation Case Studies III Amadeus & CPH Airport**

- Case study of MUC
- A-CDM implementation at CPH

13:25-14:40 *Networking Buffet Lunch at the Fiamma Restaurant*

14:40-15:10 Session V: **Classroom Discussion on A-CDM Technology Support Systems: in-house development vs. Customer off-the-shelf (COTS) solutions, Q&A Amadeus & To70**

- An exchange of thoughts/debate on solutions to share operational data with airport stakeholders. Should the focus be on investing time in developing a tailor made IT solution that meets airport-specific issues and particularities, or is a plug and play 'A-CDM ready' application preferred to advance in the project at a reasonable pace?

15:10-15:25 *Networking Coffee Break*

15:25-16:00 Session VI: **Next Steps (A-TWR, SESAR, APOC, Future of Operations) Enaire**

- Implementing CDM at airports
- Implementing CDM in management practices
- Airport Operations Plan & Integration
- Total Airport Management (TAM)
- Aeronautical Information Management (AIM) as the basis of CDM

16:00-17:00 Session VII: **Measures for Success: Cross-Stakeholder A-CDM Performance Management, Q&A To70 Aviation Consultants**

- Sharing and collecting operational data on the 16 A-CDM Milestones
- Measure operational performance of individual stakeholders
- Assess the performance of your A-CDM procedures (data accuracy, completeness, timeliness and procedure adherence)

Day III: 21 April

Hands On A-CDM Experience

09:50 Meeting both groups outside London Hilton Metropole (225 Edgware Road, London W2 1JU)

Group A:

- 10:00 Minibus pick up from Hilton Metropole to get to Victoria Train Station for 10:30
- 10:45 Gatwick Express Train leaves to LGW Airport
- 11:15 Arrival to Gatwick airport: meeting LGW A-CDM Operations team
- LGW Presentation & Operations Centre tour
- 13:00 Networking Lunch & Farewell Reception with LGW Team
- 14:00 Certificates Award, Group Photos & Departure

Group B:

- 10:00 Quick Walk to Paddington Station
- 10:10 Heathrow Express train leaves to all LHR Terminals, at 10:25 arrival to LHR T2 & 3
- 11:00 Arrival to Compass Centre: meeting with LHR APOC team
- LHR A-CDM Presentation & APOC tour
- 13:00 Networking Lunch & Farewell Reception with LHR APOC Team
- 14:00 Certificates Award, Group Photos & Departures

