



ADVANCED AIRPORT OPERATIONS MANAGEMENT
Premium Best Practice Training and Networking

12-16 June 2017

COURSE PROGRAMME

1/ Modern Operational Airport Management:

- ✈ IT & Equipment
- ✈ Staff Training

2/ A-CDM (Airport Collaborative Decision Making)

- ✈ Recognize the benefits from the implementation of A-CDM

3/ Facilitations of ICAO & IATA

- ✈ Swift efficient pax and bag processing
- ✈ Accessible safe facilities & services
- ✈ Balancing efficiency and security

4/ Slot Allocation & Coordination:

- ✈ Demand & capacity management
- ✈ Modelling airport capacity
- ✈ Effective Slot allocation principles
- ✈ Improving slot performance

5/ Management of Airfield Aircraft movement:

- ✈ Handling special apron equipment
- ✈ Norms and standards for planning Aircraft & Spec. Equipment movement. Management and operational procedures.
- ✈ Organization of aircraft taxi routes and parking areas.

6/ Airfield Aircraft Servicing:

- ✈ Aircraft servicing order using special apron equipment
- ✈ Special apron equipment maintenance
- ✈ Loading control

7/ Emergency Situations Management:

- ✈ Order to ensure the safety of flights and movement
- ✈ Risks Identification and analysis
- ✈ Identifying risk and investigation of aircraft damages

8/ Modelling airport work:

- ✈ Forecasting potential errors
- ✈ Emergency Planning
- ✈ Emergency Testing

9/ Optimising Airport Congestion :

- ✈ Increasing Operations during congestion
- ✈ Emergency Reaction
- ✈ Managing Scarce Airport Capacity
- ✈ Airport Security and Safety

COURSE SPECIALS

- ✈ IATA and ICAO instructors, London Airport Experts
- ✈ London Airport Airside Visits
- ✈ Networking Receptions with British Aviation Suppliers
- ✈ Live Case Scenarios and Video Presentations
- ✈ Exclusive Hospitality
- ✈ Examination & Certificate Award