

Airport Permanent Health Screening

29 JUNE – 1 JULY 2021



DAY I

29 JUNE | TUESDAY

09:30 Arrival, Refreshments,
Coffees & Registration

Opening Discussion on: **THE CURRENT REALITIES & NEW NORMAL:**



- IATA & ICAO Guidelines
- How effective they think the mitigation strategies have been so far?
- Post C19 Operational Environment & Airport Preparedness
- Health is a New Safety for Air Travel
- Use of robotics, self-service kiosks & automation
- Ongoing health concerns & Resource efficiency
- Collaborative Working to keep Passengers and staff safe
- Process Optimisation & Planning

Panel Discussion with airports that have minimum travel restrictions:

- Staying open throughout all of the pandemic
- Minimum travel restrictions
- Measures taken to prevent the spread
- Take away learning points

Bogota El Dorado Airport, Columbia

Punta Cana Airport, Dominican Republic

Cancun Airport, Mexico

Istanbul New Airport, Turkey

Case Study: HEATHROW AIRPORT:

- Safe to fly standards set to build passenger confidence
- Use of innovative solutions to maintain a safe environment to travel
- Testing is the new norm – how Heathrow has responded
- How testing has evolved and the impact of test and release
- What we have learned from our trials

Heathrow Airport, Head of Operations

Networking Coffee Break

Case Study: HAMAD INTERNATIONAL AIRPORT:



- Fully contactless airport experience
- Biometric Identification Technology
- Pioneer in implementing disinfection robots
- Advanced thermal screening helmets
- Handling High Risk & Low Risk Pax
- Pax Emotional Wellbeing

Case Study: HONG KONG INTERNATIONAL AIRPORT: FEEDBACK AND ENHANCEMENTS FROM THE PASSENGER SCREENING



- What happened after SARS
- Lessons Learned & Replicated
- Industry requirements & regulations
- Disinfection of boarding gates and air bridges after each flight
- Health screening for staff and passengers and disinfectant stations
- Trials to assess medical effectiveness, passenger response

Networking Buffet Lunch at the restaurant



TECHNICAL BREAK-OUT DISCUSSION: HEALTH SCREENING SOLUTION FOR AIRPORT OPERATIONS - 1



Case Study: LOS ANGELES INTERNATIONAL AIRPORT PAX SCREENING

- Trialling tech that reduces COVID-19 transmission
- Re-design of checkpoints due to increased time for processing means
- Planning of expansion of the gate allocation and queuing area

ROUNDTABLE WORKSHOP:



- How to achieve Airport Health Accreditation?
- EU common Hygiene Standards of planes' and airports' cleanliness
- Is airport health screening a key to re-assuring the pax of the safety of air travel?
- Should the air travellers get more stringent screenings than say, retail shoppers?
- What inconsistencies are in checks before departure and on arrival?
- Official health documentation
- Can health screening speed up other biometric technologies at airports?
- Is there a need for a universal and standardised screening so passengers know what to expect?

17:00 Welcome Networking Drinks Reception by the pool

DAY II

30 JUNE | WEDNESDAY

09:00 Arrival & Refreshments

EXPERT INTERVIEWS:



How health screening checks as a process can be fitted in to existing already complex airport processes and operation?

How do airports rapidly respond in building public confidence in air travel while adhering to constantly changing regulatory requirements at national and international levels?

BEST PRACTICE IN THE EFFICIENT MANAGEMENT OF SECURITY SCREENING:



Pre-booking security to allow smoother process, avoid lines

Networking Coffee Break

COMPARING AIRPORT SCREENING AT 3 TOP AIRPORTS:

- Challenges we face alongside possible solutions
- Testing up to 5 systems against different scenarios
- Working methodologies that may assist
- Sharing all the findings



TECHNICAL BREAK-OUT DISCUSSION: HEALTH SCREENING SOLUTION FOR AIRPORT OPERATIONS - 2



INTERVIEW: ADDRESSING THE UNKNOWNNS:

- How likely that things can go wrong?
- Training Organisation Standards

Networking Buffet Lunch at the restaurant

PANEL: SAFE INTEGRATION OF SCREENING & AIRPORT OPERATIONS



- Raise awareness for the new European rules
- Quality of data that airports get - between operations, manufactures



TECHNICAL BREAK-OUT DISCUSSION: HEALTH SCREENING SOLUTION
FOR AIRPORT OPERATIONS - 3



→ TBC



TECHNICAL BREAK-OUT DISCUSSION: HEALTH SCREENING SOLUTION
FOR AIRPORT OPERATIONS - 4

CONCLUSION: FUTURE CHALLENGES APPROACHING FAST:

17:00 Farewell Champagne Reception

DAY III

1 JULY | THURSDAY



HEALTH SCREENING DEMO – practical demonstration of the
enhanced security and technological advances & other
biometric technologies in thermo screening and sanitization