

# Cargo & Mail Handling 2021

15-16 September 2021 | Dubai

PROGRAMME



DAY I

15 SEP | WEDNESDAY

## IATA Cargo Handling Manual – ICHM 2021

- Book and plan shipments, pick them up from the shipper
- Receive freight at the forwarder branch and transfer it to the forwarder hub

- Prepare export shipments
- Transfer shipments to and receive shipments from the carrier domain,
- Accept shipments as ready for carriage and prepare for transport
- Send shipments to the flight and distribute information
- Unload and dispatch shipment to warehouse
- Check-in and arrive shipments, transfer shipments to forwarder
- Load truck and produce run sheet, deliver and obtain proof of delivery

## Global Air Cargo Security

- Requirements for airlines, airports and handlers to adjust their policies to fly cargo
- Major impact on cost, facilities and staff training etc on airports/Airlines/GHAs globally
- EU ACC3/ RA3/KC3 programme What is it?
- Possible additional investment in facilities and equipment
- Harmonisation and alignment with countries NASP
- Recruitment and conflict management with existing procedures
- Training in line with EU regulations
- The need to go beyond ICAO Annex 17 standards
- Possible cost implications
- Benefits and business growth

Revenue streams for GHA's, ramp handling, import cargo handling, export cargo handling and security screening

- Working smarter and better to achieve an improved bottom line rather than throughput generation of cargo, unless together with the airline they can offer a market advantage.

DAY II

16 SEP | THURSDAY

## Changing strategic approach to cargo in order to keep high-yield cargo

- Avoiding loss of business to the express operators
- Opportunities to improve the processes to avoid delays and reduce the time cargo sits on the ground at airports
- Work in partnership airports – airlines and ground handlers to reduce costs, grow business and speed up delivery & maximize revenues
- Development opportunities for airports when working with airlines

## Adopting change in cargo operations:

- Economies of scale, productivity improvements, efficiencies from technology improvements, specialist product handling, customs integration
- Ground handling companies are pressured for reducing fees
- Electronic distribution needs to continue to move at pace.
- Airports need to support industry with closer working relationships with government agencies such as Customs.

There is a cargo tour at DXB planned for 16 of September

